

## **STUDENT'S GRIEVANCE REDRESSAL CELL**

### **REPORT 2021-22**

The Grievance Redressal Cell is functioning in the institution to probe the students' grievances. The grievances Redressal Cell attempt to address genuine problems and complaints of students whatever be the nature of problem. The students approach the grievance cell to voice their grievances regarding academic and non-academic matters. The Cell redresses the grievances at individual level, class level and grievance of common interest of students. Grievance Cell enables Students to express feelings by initiating and pursuing Grievance Redressal Committee members in person. In case the person is unwilling to appear in self, grievances may be sent in writing. Grievances may also be sent through e-mail to the Grievance Redressal Committee. Grievance Cell enquires and analyses the nature and pattern of the grievances in a strictly confidential manner.

As per the new guidelines of university, the grievance redressal cell was restructured and also conducts regular meeting with the committee members. The committee members take important decision regarding student's welfare.

The Students Grievance Redressal Cell conducted a happiness survey named "Happiness survey" in order to know the satisfaction level of students and how much they are impressed by the overall atmosphere of the college. More than 500 students took part in the study and expressed their options. Majority of the respondents opted a positive note about the various aspects of the institution and a smaller section of students showed some dissatisfaction. Number of grievances reported in college during the period 2021 -2022 was comparatively much less.

**ANSAR WOMEN'S COLLEGE, PERUMPILAVU**  
**STUDENTS REDRESSAL CELL**  
**COMMITTEE MEMBERS 2021-22**

1. Dr. Kamaludheen K T (Principal, Ansar Women's College)
2. Mr. Arif T A (Representative of the College /University Department Council)
3. Ms. Suniya Ibrahimkutty (HOD of PG Department of Commerce and Management Studies)
4. Ms. Sameera Muhammed Hydrose (Assistant Professor of PG Department of English)
5. Ms. Soumya VM (Assistant Professor of PG Department of Commerce and Management Studies)
6. Ms. Ranikutty (Assistant Professor of PG Department of Commerce and Management studies)
7. Ms. Reema (Assistant Professor of PG Department of Physics)
8. Naha (Member of College Union)